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11 12	Internet Drinting Protocol (IDD):
12	Internet Printing Protocol (IPP): The 'mailto:' Notification Delivery Method
13 14	The manus. Notification Derivery Method
15	Copyright (C) The Internet Society (2000). All Rights Reserved.
16	Status of this Memo
17	This document is an IEEE-ISTO PWG temporary document and is in full conformance with all provisions of the
18	PWG Process (see http://www.pwg.org/chair/pwg-process-990825.pdf). PWG Proposed Standards and
19	temporary documents are working documents of the IEEE-ISTO PWG and its working groups. The intent of this
20	temporary document is to capture the text for the "notify-mailto-report" (boolean) for requesting Machine
21	Consumable content in addition to Human Consumable content with mailto, in case members want to implement it.
22	The list of current PWG drafts can be obtained at http://www.pwg.org/pub/pwg/ippThis document is an Internet-
23	Draft and is in full conformance with all provisions of Section 10 of [RFC2026]. Internet Drafts are working
24	documents of the Internet Engineering Task Force (IETF), its areas, and its working groups. Note that other
25	groups may also distribute working documents as Internet-Drafts.
26	Internet Drafts are draft documents valid for a maximum of six months and may be updated, replaced, or
27	obsoleted by other documents at any time. It is inappropriate to use Internet Drafts as reference material or to cite
28	them other than as "work in progress".
29	The list of current Internet Drafts can be accessed at http://www.ietf.org/ietf/lid-abstracts.txt
30	The list of Internet Draft Shadow Directories can be accessed as http://www.ietf.org/shadow.html.
31	Abstract
32	The notification extension document [ipp-ntfy] defines operations that a client can perform in order to create
33	Subscription Objects in a Printer and carry out other operations on them. The Subscription Object specifies that
34	when one of the specified <i>Events</i> occurs, the Printer sends an asynchronous <i>Event Notification</i> to the specified
35	Notification Recipient via the specified Delivery Method (i.e., protocol).
36	The notification extension document [ipp-ntfy] specifies that each Delivery Method is defined in another document.
37	This document is one such document, and it specifies the 'mailto' delivery method.

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- 38 For this Delivery Method, when an Event occurs, the Printer immediately sends an Event Notification via an email
- 39 message to the Notification Recipient specified in the Subscription Object. The message body of the email consists
- 40 of Human Consumable text and that is not intended to be parsed by a machine. The message body optionally

41 consists of Machine Consumable content as well.

42 The Notification Recipient receives the Event Notification in the same way as it receives any other email message.

- 43 The fullbasic set of IPP documents includes:
- 44 Design Goals for an Internet Printing Protocol [RFC2567]
- 45 Rationale for the Structure and Model and Protocol for the Internet Printing Protocol [RFC2568]
- 46 Internet Printing Protocol/1.1: Model and Semantics [ipp-mod]
- 47 Internet Printing Protocol/1.1: Encoding and Transport [ipp-pro]
- 48 Internet Printing Protocol/1.1: Implementer's Guide [ipp-iig]
- 49 Mapping between LPD and IPP Protocols [RFC2569]
- 50 Internet Printing Protocol (IPP): IPP Event Notification Specification [ipp-ntfy]
- 51

52 The "Design Goals for an Internet Printing Protocol" document takes a broad look at distributed printing

53 functionality, and it enumerates real-life scenarios that help to clarify the features that need to be included in a

54 printing protocol for the Internet. It identifies requirements for three types of users: end users, operators, and 55 administrators. It calls out a subset of end user requirements that are satisfied in IPP/1.0. A few OPTIONAL

- 55 administrators. It cans out a subset of end user requirements that are satisfied in IPP/1.0.
- 56 operator operations have been added to IPP/1.1.

57 The "Rationale for the Structure and Model and Protocol for the Internet Printing Protocol" document describes

58 IPP from a high level view, defines a roadmap for the various documents that form the suite of IPP specification

59 documents, and gives background and rationale for the IETF working group's major decisions.

60 The "Internet Printing Protocol/1.1: Model and Semantics" document describes a simplified model with abstract

61 objects, their attributes, and their operations that are independent of encoding and transport. It introduces a Printer

and a Job object. The Job object optionally supports multiple documents per Job. It also addresses security,

63 internationalization, and directory issues.

64 The "Internet Printing Protocol/1.1: Encoding and Transport" document is a formal mapping of the abstract

operations and attributes defined in the model document onto HTTP/1.1 [RFC2616]. It defines the encoding rules

for a new Internet MIME media type called "application/ipp". This document also defines the rules for transporting
over HTTP a message body whose Content-Type is "application/ipp". This document also defines a new scheme

68 named 'ipp' for identifying IPP printers and jobs.

69 The "Internet Printing Protocol/1.1: Implementer's Guide" document gives insight and advice to implementers of

70 IPP clients and IPP objects. It is intended to help them understand IPP/1.1 and some of the considerations that

71 may assist them in the design of their client and/or IPP object implementations. For example, a typical order of

72 processing requests is given, including error checking. Motivation for some of the specification decisions is also

- 73 included.
- 74 The "Mapping between LPD and IPP Protocols" document gives some advice to implementers of gateways
- 75 between IPP and LPD (Line Printer Daemon) implementations.
- The "Event Notification Specification" document describes an extension to the IPP/1.0, IPP/1.1, and future
- versions. This extension allows a client to subscribe to printing related Events. The Subscription Object specifies
- that when one of the specified *Event* occurs, the Printer sends an asynchronous *Event Notification* to the
- 79 specified *Notification Recipient* via the specified *Delivery Method* (i.e., protocol). A client associates
- 80 Subscription Objects with a particular Job by performing the Create-Job-Subscriptions operation or by submitting
- a Job with subscription information. A client associates Subscription Objects with the Printer by performing a

- 82 Create-Printer-Subscriptions operation. Four other operations are defined for Subscription Objects: Get-
- 83 Subscriptions-Attributes, Get-Subscriptions, Renew-Subscription, and Cancel-Subscription.

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132

133

133 **1** Introduction

- 134 The notification extension document [ipp-ntfy] defines operations that a client can perform in order to create
- 135 Subscription Objects in a Printer and carry out other operations on them. A Subscription Object represents a
- 136 Subscription abstraction. The Subscription Object specifies that when one of the specified *Events* occurs, the
- 137 Printer sends an asynchronous *Event Notification* to the specified *Notification Recipient* via the specified
- 138 *Delivery Method* (i.e., protocol).
- 139 The notification extension document [ipp-ntfy] specifies that each Delivery Method is defined in another document.
- 140 This document is one such document, and it specifies the 'mailto' delivery method.
- 141 For this Delivery Method, when an Event occurs, the Printer immediately sends an Event Notification via an email
- 142 message to the Notification Recipient specified in the Subscription Object. The message body of the email consists
- 143 of Human Consumable text and that is not intended to be parsed by a machine. The message body may also contain
- 144 <u>Machine Consumable content.</u> The 'mailto' Delivery Method is a 'push' Delivery Method as defined in [ipp-ntfy].
- 145 The Notification Recipient receives the Event Notification in the same way as it receives any other email message.

146 2 Terminology

- 147 This section defines the following terms that are used throughout this document:
- 148 Capitalized terms, such as MUST, MUST NOT, REQUIRED, SHOULD, SHOULD NOT, MAY, NEED
- 149 NOT, and OPTIONAL, have special meaning relating to conformance to this specification. These terms are
- defined in [ipp-mod section 13.1 on conformance terminology, most of which is taken from RFC 2119
- 151 [RFC2119].
- 152 For capitalized terms that appear in this document, see [ipp-ntfy].

153 **3 Model and Operation**

- 154 In a Subscription Creation Operation, when the value of the "notify-recipient-uri" attribute contains the scheme
- 155 "mailto", the client is requesting that the Printer use the 'mailto' Delivery Method for Event Notifications generated 156 from the new Subscription Object.
- For this Delivery Method, the "notify-recipient-uri" attribute value MUST consist of a "mailto" scheme followed by
- a colon, and then followed by an address part (e.g. 'mailto:smith@abc.com'). See section 5.2.1 for the syntax of
 the "notify-recipient-uri" attribute value for this Delivery Method.
- 160 A Printer MUST support SMTP [RFC821], and it MAY support other email protocols. A Printer MAY use
- additional services, such as SMTP delivery status notification [RFC1891] or S/MIME encryption [RFC2633].
- 162 If the client wants the Printer to send Event Notifications via the 'mailto' Delivery Method, the client MUST choose
- a value for "notify-recipient-uri" attribute which conforms to the rules of section 5.2.1. To avoid denial-of-service
- 164 attacks, a client SHOULD NOT use distribution lists as the Notification Recipient.

- 165 When an Event occurs, the Printer MUST immediately:
- 166 1. Find all pertinent Subscription Objects P according to the rules of section 9 of [ipp-ntfy], AND
- Find the subset M of these Subscription Objects P whose "notify-recipient-uri" attribute has a scheme value of 'mailto', AND
- 169 3. For each Subscription Object in M, the Printer MUST
- a) generate an email message as specified in section 5.2.2 AND
- b) send the email message to the Notification Recipient specified by the address part of the "notifyrecipient-uri" attribute value (see section 5.2.1).
- 173 If the Printer supports only SMTP, it MUST send the email message via SMTP. If the Printer supports additional
- 174 email protocols, it MUST determine the protocol from the address part of the "notify-recipient-uri" attribute value
- and then send the email message via the appropriate email protocol.
- 176 When a Subscribing Client is subscribing to the 'job-progress' event (which is a frequently occurring event), it
- 177 SHOULD supply the "notify-time-interval" attribute (see [ipp-ntfy]) in the Subscription Creation request with a
- 178 <u>suitable value to limit the time between 'job-progress' Event Notifications sent by the Printer.</u>

179 **4** General Information

- 180 If a Printer supports this Delivery Method, the following are its characteristics.
- 181

Table 1 – Information about the Delivery Method

Document Method Conformance Requirement		Delivery Method Realization
1.	What is the URL scheme name for the Delivery Method?	mailto
2.	Is the Delivery Method REQUIRED, <u>RECOMMEND</u> , or OPTIONAL for an IPP Printer to support?	RECOMMENDED
3.	What transport and delivery protocols does the Printer use to deliver the Event Notification Content, i.e., what is the entire network stack?	A Printer MUST support SMTP. It MAY support other email protocols.
4.	Can several Event Notifications be combined into a Compound Event Notification?	A Printer implementation MAY combine several Event Notifications into a single email message.
5.	Is the Delivery Method initiated by the Notification Recipient (pull), or by the Printer (push)?	This Delivery Method is a push.

6.	Is the Event Notification content Machine Consumable or Human Consumable?	Human Consumable and Machine Consumable
7.	What section in this document answers the following question? For a Machine Consumable Event Notification, what is the representation and encoding of values defined in section 9.1 of [ipp- ntfy] and the conformance requirements thereof? For a Human Consumable Event Notification, what is the representation and encoding of pieces of information defined in section 9.2 of [ipp-ntfy] and the conformance requirements thereof?	Section 6
8.	What are the latency and reliability of the transport and delivery protocol?	Same as the underlying SMTP (or other optional) email transport
9.	What are the security aspects of the transport and delivery protocol, e.g., how it is handled in firewalls?	Same as the underlying SMTP (or other optional) email transport
10	. What are the content length restrictions?	None
11	What are the additional values or pieces of information that a Printer sends in an Event Notification content and the conformance requirements thereof?	None
12	. What are the additional Subscription Template and/or Subscription Description attributes and the conformance requirements thereof?	See section 5.1.1 on "notify-mailto-text-only" and see section 5.1.2 on "notify-mailto-report"
13	. What are the additional Printer Description attributes and the conformance requirements thereof?	None

182 **5** Subscription Template Attributes

183 **5.1 Additional Subscription Template Attributes**

184 This Delivery Method introduces one two additional Subscription Template Attribute. Attribute (See Table 2.)

185

<u>Table 2 – Additional Subscription Template Attributes</u>

Attribute in Subscription Object	Default and Supported Printer Attributes
notify-mailto-text-only (boolean)	<u>N/A</u>
notify-mailto-report (boolean)	notify-mailto-report-supported (boolean)

186 **5.1.1 notify-mailto-text-only (boolean)**

- 187 When the Printer generates an Event Notification from a Subscription Object, this attribute specifies whether the
- 188 Printer generates the Event Notification with only plain text (i.e. 'text/plain') or with Content-Types that the Printer
- 189 chooses. This attribute controls the representation of the Human Consumable content.
- 190 The Printer MUST support this attribute if it supports the 'mailto' Delivery Method.
- 191 A client MAY supply this attribute. If a client does not supply this attribute, the Printer MUST populate this
- 192 attribute with the value of 'false' on the Subscription Object. There is no "notify-mailto-text-only-default" attribute.
- 193 If the value of this attribute is 'true' in a Subscription Object, the message body of each Event Notification that the
- 194 Printer generates from the Subscription Object MUST contain plain text only (i.e. 'text/plain' with the charset
- 195 specified by the "notify-charset' Subscription Object attribute).
- 196 If the value of this attribute is 'false' in a Subscription Object, the <u>Content-Type of the</u> message body of each
- 197 Event Notification that the Printer generates from the Subscription Object MUST contain a 'multipart/alternative'.
- 198 One be either 'text/plain' or 'multipart', depending on implementation. If the Content-Type is 'multipart', one
- 199 message body of the 'multipart/alternative' MUST be the same as the 'text/plain' message body when this attribute
- 200 has the value of 'true'. Each of the other message bodies of the 'multipart/alternative' MAY be any Content-Type
- 201 (e.g. 'text/html', 'image/gif', 'audio/basic', etc.).
- A Printer MUST support both values ('true' and 'false') of this attribute. There is no "notify-mailto-text-onlysupported" attribute.

204 <u>5.1.2 notify-mailto-report (boolean)</u>

- 205 When the Printer generates an Event Notification from a Subscription Object, this attribute specifies whether the
- 206 Printer generates the Event Notification as a report. When the Event Notification is a report, it contains both
- 207 <u>Human Consumable and Machine Consumable content. The Content-Type of the Machine Consumable content is</u>
- 208 <u>'application/ipp'. When the Event Notification is not a report, it contains only Human Consumable content. The</u>
- 209 format of the Human Consumable content for both values of this attribute is controlled by the "notify-mailto-text-
- 210 <u>only" attribute (see section 5.1.1).</u>
- 211 The Printer MAY support this attribute if it supports the 'mailto' Delivery Method. If a Printer does not support 212 this attribute, it behaves as if the value of this attribute were 'false'.
- 213 A client MAY supply this attribute. If a client does not supply this attribute and the Printer supports this attribute,
- 214 the Printer MUST populate this attribute with the value of 'false' on the Subscription Object. There is no "notify-
- 215 <u>mailto-report-default' attribute.</u>
- 216 If the value of this attribute is 'true' in a Subscription Object, the Content-Type of the message body of each Event
- 217 Notification that the Printer generates from the Subscription Object MUST be 'multipart/report' and the 'report-
- 218 type' parameter MUST be 'application/ipp'. There MUST be an additional IPP specific parameter 'report-
- 219 <u>content' whose value is 'ipp-notify'. The 'report-content' parameter allows an email client to separate Event</u>

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- 220 Notifications from other email. The first body part of the report MUST contain the Human Consumable content
- 221 described in this document and controlled by the "notify-mailto-text-only" attribute. The second body part of the
- 222 report MUST contain the Machine Consumable content and its Content-Type MUST be 'application/ipp'.
- 223 If the value of this attribute is 'false' in a Subscription Object, the message body of each Event Notification that the
- 224 Printer generates from the Subscription Object MUST contain only the Human Consumable content described in
- 225 <u>this document.</u>
- 226 If Printer supports this attribute, it MUST also support the "notify-mailto-report-supported" attribute and it MUST
- 227 <u>have a value of 'true'. If Printer does not support this attribute, the "notify-mailto-report-supported" attribute</u>
- 228 <u>MUST either have a value of 'false' or not be present on the Printer.</u>
- 229 If a client supplies this attribute and the Printer doesn't support it, the Printer MUST behave as if the value were
- 230 <u>'false' and MUST return the attribute as an unsupported attribute.</u>

231 5.2 Additional Information about Subscription Template Attributes

232 This section describes additional values for attributes defined in [ipp-ntfy].

233 5.2.1 notify-recipient-uri (uri)

This section describes the syntax of the value of this attribute for the 'mailto' Delivery Method. The syntax for values of this attribute for other Delivery Method is defined in other Delivery Method Documents.

In order to support the 'mailto' Delivery Method, the Printer MUST support the following syntax for the 'mailto'
Delivery Method when the Printer uses SMTP. The line below use RFC 822 syntax rules and terms.

- 238 "mailto:" mailbox
- Note: the above syntax allows 1 occurrence of 'mailbox'. The occurrence of 'mailbox' represents an emailaddress of a Notification Recipient.
- For SMTP, the phrase 'address part' of the 'notify-recipient-uri" attribute value refers to the 'mailbox' part of the value.
- 243 The Printer MAY support other syntax for the 'address part' if it supports email protocols in addition to SMTP.

244 5.2.2 notify-user-data (octetString(63))

- 245 This attributes has a special use for the 'mailto' Delivery Method. It specifies the email address of the Subscribing
- 246 Client. It is primarily useful when the Notification Recipient is some person other than the Subscribing Client. Then
- the Notification Recipient has a way to reply to the Subscribing Client.
- 248 If a client specifies this Delivery Method in a Subscription Creation Operation, and the specified Notification
- 249 Recipient is not associated with the same person as the client, the client SHOULD supply its email address as the

value of the "notify-user-data" attribute. If the client does not supply this attribute, the Printer MUST NOT

251 populate the Subscription Object with this attribute.

252 6 Event Notification Content

This section describes the content of an Event Notification sent via the 'mailto' Delivery Method using the SMTP protocol. This document does not describe the content for other email protocols, but an implementation should use

this section as a model.

When a Printer sends an email message via SMTP, the content MUST conform to RFC 822. The following sections define the content that a Printer MUST send. A Printer MAY send additional content as long as the

- resulting content conforms to RFC 822.
- Each subsection below specifies the syntax that pertains to the subsection. The syntax rules and syntactic terms
- (e.g. 'date-time') in each subsection come from RFC 822, except for the section on "Content-Type" which comes
 from RFC 1521.
- 262 The Event Notification content has two parts, the headers and the message body. The headers precede the
- 263 message body and are separated by a blank line (see [RFC 822]).

264 **6.1 Headers**

- 265 When a Printer sends an Event Notification via SMTP, it MUST include the following headers. RFC 822
- 266 RECOMMENDS that the headers be in the order that they appear below.

267 **6.1.1 'Date' header**

- 268 Syntax: "Date" ":" date-time
- 269 This header contains the date and time that the Event occurred.
- 270 The Printer MUST include a "Date" header if and only if it supports the "printer-current-time" Printer attribute.

271 6.1.2 'From' header

- 272 **Syntax:** "From" ":" mailbox
- where
- 274 mailbox = addr-spec / phrase route-addr

This header causes a typical email reader to show the email as coming from the Printer that is sending the Event Notification.

277 The Printer MUST include a "From" header whose syntax is specified above.

- 278 The Printer MUST use the second alternative of the syntax for 'mailbox' defined above (i.e. 'phrase route-addr').
- 279 The 'phrase' is the Printer's display name and it MUST be the value of the "printer-name" Printer attribute. The
- 280 'route-addr' MUST contain an email address (inside angle brackets) belonging to either an administrator or the
- 281 output-device. This email address NEED NOT be capable of receiving mail. There is no Printer attribute to hold
- this email address, so that it cannot be configured using the IPP protocol without an implementation-defined
- attribute extension.

284 **6.1.3 'Subject' header**

- 285 Syntax: "Subject" ":" *text
- 286 This header specifies the subject of the message and contains a short summary of the Event Notification.
- 287 The Printer MUST include a "Subject" header whose syntax is specified above.
- The Printer MUST localize the '*text' using the values of the "notify-charset" and "notify-natural-language"
- 289 Subscription Object attributes.
- 290 For Printer Events, the '*text' SHOULD start with the localized word "printer:", followed by the Printer name, and
- then followed by the localized Event name, e.g., in English: "printer: 'tiger' stopped" or in French: 'imprimeur:
 <u>'tigre' arrêté'.Danish: 'Printeren 'tiger' er standset'.</u>
- For Job Events, the '*text' SHOULD start with the localized phrase "print job:", followed by the Job name, and then followed by the localized Event name, e.g., in English: "print job: 'financials' completed".
- The wording is implementation dependent. A Notification Recipient MUST NOT expect to be able to parse this text. But an email filter might look for "printer" or "print job".

297 6.1.4 'Sender' header

- 298 Syntax: "Sender" ":" mailbox
- This header causes a typical email reader to show the email as coming on behalf of the person associated with the Subscribing Client.
- 301 If the Subscription Object contains the "notify-user-data" attribute, and if its value satisfies the RFC 822 syntax
- rules for 'mailbox', the Printer MUST include a "Sender" header whose syntax is specified above. Otherwise, the
- 303 Printer MUST NOT include a "Sender" header.
- For the "Sender" header, the 'mailbox' MUST be the value of the "notify-user-data" Subscription Object attribute.
 See section 5.2.2 for details about the "notify-user-data" attribute.

306 6.1.5 'Reply-to' header

307 **Syntax:** "Reply-to" ":" mailbox

- 308 If the Notification Recipient replies to Event Notification email, this header causes a typical email reader to send
- 309 email to the person acting as the Subscribing Client. The rules are identical to the "Sender" header.
- 310 If the Subscription Object contains the "notify-user-data" attribute, and if its value satisfies the RFC 822 syntax
- rules for "mailbox", the Printer MUST include a "Reply-to" header whose syntax is specified above. Otherwise,
- the Printer MUST NOT include a "Reply-to" header.
- For the "Reply-to" header, the "mailbox" MUST be the value of the "notify-user-data" Subscription Object
- attribute. See section 5.2.2 for details about the "notify-user-data" attribute.

315 **6.1.6** 'To' header

- 316 **Syntax:** "To" ":" 1#mailbox
- 317 See [RFC 1521] for the syntax.
- 318 This header specifies the Notification Recipient(s).
- 319 The Printer MUST include a "To" header whose syntax is specified above.
- 320 The '1#mailbox' MUST be the '1#mailbox' part of the value of the "notify-recipient-uri" Subscription attribute, i.e.
- the part after the "mailto:".

322 6.1.7 'Content-type' header

- 323 **Syntax:** "Content-Type" ":" type "/" subtype *(";"parameter)
- 324 See [RFC 1521] for the syntactic terms (e.g. 'type').
- This header specifies the format of the message body.
- 326 The Printer MUST include the "Content-Type" header.
- 327 If the value of the "notify-mailto-text-only" Subscription Object attribute is 'true', the 'type' MUST be "plain", the
- 328 <u>'subtype' MUST be "text" and the 'parameter' MUST be ' "charset=" XXX' where XXX is the value of the</u>
- 329 "notify charset" Subscription Object attribute, e.g. 'text/plain;charset=UTF-8'.
- 330 If the value of the "notify-mailto-text-only" Subscription Object attribute is 'false', the 'type' MUST be "multipart",
- 331 the 'subtype' MUST be "alternative" and the 'parameter' MUST include the boundary string. Each header of a
- 332 body part of a multipart entity also has a Content Type and its value of 'type', 'subtype' and 'parameter' MUST
- 333 be values allowed by RFC 1521 or some registered MIME type. That is, a Printer MAY send any format it wishes
- 334 in each body part of a multipart entity, e.g. 'text/html', 'image/gif', or 'audio/basic'. The 'notify-mailto-text-only''
- 335 and "notify-mailto-report" attributes determine the 'type' and 'subtype' values. The possible values are
- 336 <u>"text/plain", "multipart/report" and other "multipart" values.</u>

337 6.2 Message Body

- 338 The message body MUST contain either Human Consumable content only or both Human Consumable and
- 339 Machine Consumable content. The Human Consumable content MUST contain plain text. It MAY also contain
- 340 <u>other types of implementation dependent content.</u>
- 341 This document describes a message body that is plain text. The content of all other Content-Types is For plain text,
- 342 the Content-Type of Human Consumable content MUST be 'text/plain'. For implementation dependent content,
- 343 <u>the Content-Type of Human Consumable content MUST be 'multipart'. The Content-Type of one body part</u>
- 344 <u>MUST be 'text/plain' and the Content-Types of the other body parts are</u> implementation dependent. A Printer
- 345 MUST include a plain text message even when it sends other Content Types in a 'multipart/alternative'. <u>See</u>
- 346 <u>section 6.3 for a description of plain text content.</u>
- 347 The Content-Type of Machine Consumable content MUST be 'application/ipp'. See section 6.4 for a description
- 348 of Machine Consumable content
- 349 The following table shows the Content-Type of the message body for each combination of the "notify-mailto-text-
- 350 <u>only" and "notify-mailto-report" attributes:</u>

<u>"notify-mailto-</u> <u>report" attribute</u>	<u>"notify-mailto-text-only" attribute</u>	<u>Content-Type of</u> <u>Message Body</u>	<u>Message Body</u>
false	false	<u>'text/plain'</u>	Human Consumable
false	true	<u>'text/plain' or*</u>	Human Consumable plain text
		<u>'multipart'</u>	Human Consumable where one body part is plain text
true	false	<u>'multipart/report'</u>	First body part: Human Consumable plain text
			Second body part: Machine <u>Consumable. The Content-Type is</u> <u>'application/ipp'</u>
true	true	<u>'multipart/report'</u>	First body part: Human Consumable. The Content-Type is 'multipart' where one body part is plain text
			Second body part: Machine <u>Consumable. The Content-Type is</u> <u>'application/ipp'</u>

351

352 <u>* The Content-Type depends on the implementation. A Printer MAY send 'text/plain' only or it MAY send</u>
 353 several body parts of various Content-Types within a message body whose Content-Type is 'multipart'.

354 6.3 Plain Text Content

- When a Printer sends a plain text message, it MUST localize the text using the values of the "notify-charset" and "notify-natural-language" Subscription Object attributes.
- Section 9.2 in [ipp-ntfy] specifies the information that a Delivery Method MUST specify and a Printer SHOULDsend.
- This section contains the information from section 9.2 in [ipp ntfy] and changes "Printer A Printer SHOULDsend"
 to "Printer MUST send".
- A Printer MUST send the following localized information in the message body. The specific wording of this
 information and its layout are implementation dependent.
- a) the Printer name (see <u>Table 3</u><u>Table 2</u>)
- b) omitted (see below).
- 365 c) for Printer Events only:
 - i) the Event (see <u>Table 4 Table 3</u>) and/or Printer state information (see <u>Table 7 Table 6</u>)
- d) for Job Events only:

366

368

369

- i) the job identity (see <u>Table 5 Table 4</u>)
- ii) the Event (see <u>Table 4</u><u>Table 3</u>) and/or Job state information (see <u>Table 6</u><u>Table 5</u>)
- 370 Item b) in the above list is omitted because the Printer sends the time of the Event as an email header (see section
- 371 6.1.1 on the 'Date' header).
- 372 The subsections of this section specify the attributes that a Printer MUST use to obtain this information.
- 373 The Printer MAY send additional information, depending on implementation.
- 374 Notification Recipients MUST NOT expect to be able to parse the message.
- 375 The next three sections define the attributes in Event Notification Contents that are:
- a) for all Events
- b) for Job Events only
- c) for Printer Events only

6.3.1 Event Notification Content Common to All Events

- 380 The Printer MUST send the following information.
- 381 There is a separate table for each piece of information. Each row in the table represents a source value for the
- information and the values are listed in order of preference, with the first one being the preferred one. An
- 383 implementation SHOULD use the source value from the earliest row in each table. It MAY use the source value

384	from another row instead, or it MAY combine the source values from several rows. An implementation is free to
385	determine the best way to present this information.

- 386 The tables in this section and following sections contain the following columns for each piece of information:
- 387 a) **Source of Value:** the name of the attribute that supplies the value for the Event Notification
- b)Sends: if the Printer supports the value (column 1) on the Source Object (column 3) the Delivery 388 389 Method MUST specify
- 390 **MUST:** that the Printer MUST send the value.
- **SHOULD:** either that the Printer MUST send the value or that the value is incompatible with the 391 392 **Delivery Method.**
- 393 b) MAY: that the Printer MUST, SHOULD, MAY, MUST NOT, SHOULD NOT, or NEED NOT send the value. The Delivery Method specifies the level of conformance for the Printer. 394
- 395 MAY: this is the only value used in the tables. It means that the Printer OPTIONALLY sends this 396 value. However, , the Printer SHOULD use at least one value from each table
- 397 c) Source Object: the object from which the source value comes.
- 398 In all tables of this section, all rows contain a "MAY" in order to state that the Delivery Method specifies the 399 conformance.

400 Table 3Table 2 lists the source of the information for the Printer Name. The "printer-name" is more user-friendly 401

unless the Notification Recipient is in a place where the Printer name is not meaningful. For example, an

402 implementation could have the intelligence to send the value of the "printer-name" attribute to a Notification Recipient that can access the Printer via value of the "printer-name" attribute and otherwise send the value of the

403

- 404 "notify-printer-uri" attribute.
- 405

Table 3 – Printer Name in Event Notification Content

Source Value	Sends	Source Object
printer-name (name(127))	MAY	Printer
notify-printer-uri (uri)	MAY	Subscription

406

407	Table 4 Table 3 lists the source of the information for the Event name. A Printer MAY combine this information
408	with state information described for Jobs in <u>Table 6 Table 5</u> or for Printers in <u>Table 7 Table 6</u> .

409

Table 4 – Event Name in Event Notification Content

Source Value	Sends	Source Object
notify-subscribed-event (type2 keyword)	MAY	Subscription

410

411 **6.3.2** Additional Event Notification Content for Job Events

412 This section lists the source of the additional information that a Printer MUST send for Job Events.

413 <u>Table 5 Table 4</u> lists the source of the information for the job name. The "job-name" is likely more meaningful to a user than "job-id".

415

Table 5 – Job Name in Event Notification Content

Source Value	Sends	Source Object
job-name (name(MAX))	MAY	Job
job-id (integer(1:MAX))	MAY	Job

416

- 417 <u>Table 6 Table 5</u> lists the source of the information for the job-state. If a Printer supports the "job-state-message"
- 418 and "job-detailed-state-message" attributes, it SHOULD use those attributes for the job state information,
- 419 otherwise, it should fabricate such information from the "job-state" and "job-state-reasons". For some Events, a
- 420 Printer MAY combine this information with Event information.

421

Table 6 – Job State in Event Notification Content

Source Value	Sends	Source Object
job-state-message (text(MAX))	MAY	Job
job-detailed-status-messages (1setOf text(MAX))	MAY	Job
job-state (type1 enum)	MAY	Job
job-state-reasons (1setOf type2 keyword)	MAY	Job

422 **6.3.3** Additional Event Notification Content for Printer Events

423 This section lists the source of the additional information that a Printer MUST send for Printer Events.

424 <u>Table 7 Table 6</u> lists the source of the information for the printer-state. If a Printer supports the "printer-state-

425 message", it SHOULD use that attribute for the job state information, otherwise it SHOULD fabricate such

426 information from the "printer-state" and "printer-state-reasons". For some Events, a Printer MAY combine this

427 information with Event information.

Table 7 – Printer State in Event Notification Content

Source Value	Sends	Source Object
printer-state-message (text(MAX))	MAY	Printer
printer-state (type1 enum)	MAY	Printer
printer-state-reasons (1setOf type2 keyword)	MAY	Printer
printer-is-accepting-jobs (boolean)	MAY	Printer

429 6.4 Machine Consumable Content

- 430 The body part of a Machine Consumable content is the same as the message body of a Send-Notifications request
- 431 for the indp Delivery Method, except that the value of the "request-id" attribute doesn't matter because the
- 432 <u>Notification Recipient doesn't send a response. See section 9.1.1 of [ipp-indp].</u>

433 **6.5 Examples**

434 This section contains three examples. One is a Job Event and the other two are Printer Events, the latter in Danish.

- 435 A Printer implementation NEED NOT generate Event Notification content that is identical or even similar to these
- 436 examples. In fact it would be unfortunate if every implementation copied these example as is. These examples
- 437 merely show some possibilities and are not necessarily the best way to convey information about an Event.

438 **6.5.1** Job Event Example

439 This section contains an example of an Event Notification of a Job Event.

440 A Subscribing Client Mike Jones (who works for xyz Corp.) performs a Subscription Creation Operation as part

441 of the Print-Job operation on Printer "ipp://tiger@abc.com". Mike Jones specifies that the "job-name" is

442 "financials". Mike is printing the Job for Bill Smith at abc Corp. The Subscription Object then has the following

443 attributes:

Attribute Name	Attribute Value
notify-recipient-uri	mailto:bsmith@abc.com
notify-events	job-completed
notify-user-data	mjones@xyz.com
notify-mailto-text-only	true
notify-mailto-report	false
notify-charset	us-ascii
notify-natural-language	en-us
notify-subscription-id	35692

Attribute Name	Attribute Value
notify-sequence-number	0
notify-printer-up-time	34593
notify-printer-uri	ipp://tiger@abc.com
notify-job-id	345
notify-subscriber-user-name	mjones

444 When the Job completes, the Printer generates and sends the following email message:

445	Date: 17 Jul 00 1632 PDT
446	From: tiger <printadmin@abc.com></printadmin@abc.com>
447	Subject: print job: `financials' completed
448	Sender: mjones@xyz.com
449	Reply-to: mjones@xyz.com
450	To: bsmith@abc.com
451	Content-type: text/plain
452	
453	printer: tiger
454	job: financials
455	job-state: completed

456 The reader should note that the phrases are not identical to IPP keywords. They have been localized to English.

457 **6.5.2 Printer Event Example**

458 This section contains an example of an Event Notification of a Printer Event.

459 A Subscribing Client Peter Williams, a Printer admin, performs a Create-Printer-Subscriptions operation on Printer

460 "ipp://tiger@abc.com". The Subscription Object then has the following attributes:

Attribute Name	Attribute Value
notify-recipient-uri	mailto:pwilliams@abc.com
notify-events	printer-state-changed
notify-mailto-text-only	true
notify-mailto-report	false
notify-charset	us-ascii
notify-natural-language	en-us
notify-subscription-id	4623
notify-sequence-number	0
notify-printer-uptime	23002
notify-printer-uri	ipp://tiger@abc.com
notify-lease-expiration-time	0

Attribute Name	Attribute Value
notify-subscriber-user-name	pwilliams

When the Printer jams, the Printer generates and sends the following email message: 461

462	Date: 29 Aug 00 0832 PDT
463	From: tiger <printadmin@abc.com></printadmin@abc.com>
464	Subject: printer: `tiger' has stopped
465	To: pwilliams@abc.com
466	Content-type: text/plain
467	
468	Printer tiger has stopped with a paper jam.
469	
1=0	
470	The reader should note that the phrases are not identical to IPP keywords. They have been localized to English.
471	6.5.3 Printer Event Example with a Report
472	This section is identical to the preceding example except that the "notify-mailto-report" attribute is 'true'.
473	When the Printer jams, the Printer generates and sends the following email message.
175	when the Finner Junis, the Finner generates and sends the following email message.
474	The Machine Consumable body part below is represented in a symbolic manner with the following characteristics:
	The Machine Consumable body part below is represented in a symbolic manner with the following characteristics.
475	a) Fields that specify length of the following attribute name or value are not shown
476	b) Other binary data is enclosed in angle brackets with the symbolic name or 2 hex-digits per octet.
477	c) Commas separate fields when an angle bracket is not present to delimit fields.
478	<u>d) The '<>' mean empty octet-string</u>
479	e) Comments occur between the ';' and the end of the line.
480	<u>Date: 29 Aug 00 0832 PDT</u>
481	From: tiger <printadmin@abc.com></printadmin@abc.com>
482	Subject: printer: `tiger' has stopped
483	To: pwilliams@abc.com
484	Content-type: multipart/report;
485	boundary="simpleBoundary",
486	report-type=application/ipp,
487	
	report-content=ipp-notify
488	
489	<pre>simpleBoundary</pre>
490	<u>Content-Type: text/plain</u>
491	
492	Printer tiger has stopped with a paper jam.
493	simpleBoundary
494	Content-Type: application/ipp
495	
495 496	<0101> ; Version 1.1

<001D>	; operation Send-Notifications
<0000000>	; request-id
<pre><operation-attrib< pre=""></operation-attrib<></pre>	outes> ; tag for operations attributes
	; the 2 lines below contain a syntax type,
	; an attribute name and an attribute value
<charset>attribut</charset>	tes-charset,us-ascii
<natural-language< td=""><td>e>attributes-natural-language,en-us</td></natural-language<>	e>attributes-natural-language,en-us
<event-notificati< td=""><td>on> ; tag for Event-Notification Attributes Group</td></event-notificati<>	on> ; tag for Event-Notification Attributes Group
	; each line below contains a syntax type,
	; an attribute name and an attribute value
<integer>notify-s</integer>	subscription-id<123>
<uri>notify-print</uri>	<u>er-uri,tiger</u>
<keyword>notify-s</keyword>	subscribed-event,printer-stopped
<integer>printer-</integer>	-uptime<12345>
	sequence-number<48>
<charset>notify-c</charset>	
<natural-language< td=""><td>e>notify-subscribed-event,en-us</td></natural-language<>	e>notify-subscribed-event,en-us
	<pre>tify-subscribed-event<></pre>
	.,Printer tiger has stopped with a paper jam.
<enum>printer-sta</enum>	
	-state-reasons,media-jam
	-is-accepting-jobs <true></true>
<end-of-attribute< td=""><td>es> ; end of attribute tag</td></end-of-attribute<>	es> ; end of attribute tag
simpleBoundary	

523 6.5.4 Printer Event Example (localized to Danish)

524 This section contains an example of an Event Notification of a Printer Event localized to Danish.

A Subscribing Client Per Jensen, a Printer admin, performs a a Create-Printer-Subscriptions operation on Printer

526 "ipp://tiger@def.dk". The Subscription Object then has the following attributes:

Attribute Name	Attribute Value
notify-recipient-uri	mailto:pjensen@def.dk
notify-events	printer-state-changed
notify-mailto-text-only	true
notify-mailto-report	false
notify-charset	utf-8
notify-natural-language	da
notify-subscription-id	50225
notify-sequence-number	0
notify-printer-uptime	53217

Attribute Name	Attribute Value
notify-printer-uri	ipp://tiger@def.dk
notify-lease-expiration-time	0
notify-subscriber-user-name	pjensen

527 When the Printer jams, the Printer generates and sends the following email message:

528	Date: 29 Jan 00 0832 CET
529	From: tiger <admin@def.dk></admin@def.dk>
530	Subject: Printeren 'tiger' er standset
531	To: pjensen@def.dk
532	Content-type: text/plain;charset=utf-8
533	
534	Printerens navn er 'tiger'.
535	Printeren er standset.
536	Aarsagen er papir stop.

537 **7** Conformance Requirements

- 538 If the Printer supports the 'mailto' Delivery Method, the Printer MUST:
- 539 1. meet the conformance requirements defined in [ipp-ntfy].
- 540 2. support the "notify-mailto-text-only" Subscription Object attribute defined in section 5.1.1.
- 541 3. support the syntax for the "notify-recipient-uri" Subscription Object attribute defined in section 5.2.1
- 542 4. support the use for the "notify-user-data" Subscription Object attribute defined in section 5.2.2
- 543 5. support SMTP for sending Event Notifications.
- 544 6. support the 'text/plain' Content-Type for the message body.
- 545 7. support sending Event Notification via email with the content specified in section 5.1.25.2.

546 8 IANA Considerations

547 Because the 'mailto' URL scheme is already defined in a standards track document [RFC 2368] and registered 548 with IANA, this document does not require anything further of IANA.

549 9 Internationalization Considerations

- 550 This Delivery Method presents no internationalization considerations beyond those covered in the [ipp-ntfy]
- document, and sections 6.1.3 and 6.2 of this document.

552 The Notification Recipient is expected to present the email as received because the Printer does all necessary

553 localization to the Event Notification contents.

554 **10 Security Considerations**

555 The biggest security concern is that a Subscribing Client will cause unsolicited Event Notifications to be sent to third 556 parties, potentially creating denial-of-service problems (i.e., spam). The problem is even worse if the third parties 557 are distribution lists.

558 There exist scenarios where third party notification is required (see Scenario #2 and #3 in [ipp-not-req]). The fully

secure solution would require active agreement of all persons before they can become Notification Recipients.

560 However, requirement #9 in [ipp-req] ("There is no requirement for IPP Printer receiving the print request to

- validate the identity of an event recipient") argues against this. To minimize the risk, a Printer could disallow third
- 562 party Notification Recipients (a traditional facsimile model).

563 The Delivery Method recommends that the Subscribing Client supply his or her email address as the value of the

564 "notify-user-data" attribute in the Subscription Creation Operation when the Notification Recipient is a third party.

565 To reduce the chance of spamming or identify the spammer, a Printer could disallow third party Notification

566 Recipients if the Subscribing Client doesn't supply the "notify-user-data" attribute with a valid email address.

567 Some firewall administrators prevent mail attachments from being accepted into their organizations because of the

- 568 problem of the attachments containing computer viruses. The 'mailto' Delivery Method allows the Subscribing
- 569 Client to request that the Content-Type of a message body be 'text/plain'.

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