INTERNET-DRAFT	
<draft-ietf-ipp-notify-mailto-032.txt></draft-ietf-ipp-notify-mailto-032.txt>	Robert Herriot
Category: standards track	Xerox Corp.
	Henrik Holst
	i-data international a/s
	Tom Hastings
	Xerox Corp.
	Carl-Uno Manros
	Xerox Corp.
	<del>July 13, <u>August 30,</u> 2000</del>
Internet Printing Protocol (IPP):	
The 'mailto:' Notification Delivery Method for Event Notifi	<u>ications</u>
Copyright (C) The Internet Society (2000). All Rights Reserv	ved.
Status of this Memo	
This document is an Internet-Draft and is in full conformance with all provisions of Sec	tion 10 of [RFC2026]
Internet-Drafts are working documents of the Internet Engineering Task Force (IETF).	
groups. Note that other groups may also distribute working documents as Internet-Dr	_
Internet-Drafts are draft documents valid for a maximum of six months and may be up	
obsoleted by other documents at any time. It is inappropriate to use Internet-Drafts as	s reference material or to cite
them other than as "work in progress".	
The list of current Internet-Drafts can be accessed at http://www.ietf.org/ietf/1id-abstra	acts.txt
The list of Internet-Draft Shadow Directories can be accessed as http://www.ietf.org/sl	hadow.html.
Abstract	
The notification extension document [ipp-ntfy] defines operations that a client can perfe	orm in order to create
Subscription Objects in a Printer and carry out other operations on them. The Subscr	ription Object specifies that
when one of the specified Events occurs, the Printer sends an asynchronous Event No	otification to the specified
Notification Recipient via the specified Delivery Method (i.e., protocol).	
The notification extension document [ipp-ntfy] specifies that each Delivery Method is of	defined in another document.
This document is one such document, and it specifies the 'mailto' delivery method.	
For this Delivery Method, when an Event occurs, the Printer immediately sends an Eve	ent Notification via an email
message to the Notification Recipient specified in the Subscription Object. The message	ge body of the email consists
of Human Consumable text and that is not intended to be parsed by a machine.	
The Notification Recipient receives the Event Notification in the same way as it receives	es any other email message

- The fullbasic set of IPP documents includes:
- Design Goals for an Internet Printing Protocol [RFC2567]
- Rationale for the Structure and Model and Protocol for the Internet Printing Protocol [RFC2568]
- 39 Internet Printing Protocol/1.1: Model and Semantics [ipp-mod]
- 40 Internet Printing Protocol/1.1: Encoding and Transport [ipp-pro]
- 41 Internet Printing Protocol/1.1: Implementer's Guide [ipp-iig]
- 42 Mapping between LPD and IPP Protocols [RFC2569]
- Internet Printing Protocol (IPP): IPP Event Notification Specification [ipp-ntfy]
- 44
  - The "Design Goals for an Internet Printing Protocol" document takes a broad look at distributed printing
- 46 functionality, and it enumerates real-life scenarios that help to clarify the features that need to be included in a
- printing protocol for the Internet. It identifies requirements for three types of users: end users, operators, and
- 48 administrators. It calls out a subset of end user requirements that are satisfied in IPP/1.0. A few OPTIONAL
- 49 operator operations have been added to IPP/1.1.
- The "Rationale for the Structure and Model and Protocol for the Internet Printing Protocol" document describes
- 51 IPP from a high level view, defines a roadmap for the various documents that form the suite of IPP specification
- 52 documents, and gives background and rationale for the IETF working group's major decisions.
- The "Internet Printing Protocol/1.1: Model and Semantics" document describes a simplified model with abstract
- objects, their attributes, and their operations that are independent of encoding and transport. It introduces a Printer
- and a Job object. The Job object optionally supports multiple documents per Job. It also addresses security,
- internationalization, and directory issues.
- 57 The "Internet Printing Protocol/1.1: Encoding and Transport" document is a formal mapping of the abstract
- operations and attributes defined in the model document onto HTTP/1.1 [RFC2616]. It defines the encoding rules
- 59 for a new Internet MIME media type called "application/ipp". This document also defines the rules for transporting
- over HTTP a message body whose Content-Type is "application/ipp". This document also defines a new scheme
- named 'ipp' for identifying IPP printers and jobs.
- The "Internet Printing Protocol/1.1: Implementer's Guide" document gives insight and advice to implementers of
- 63 IPP clients and IPP objects. It is intended to help them understand IPP/1.1 and some of the considerations that
- may assist them in the design of their client and/or IPP object implementations. For example, a typical order of
- processing requests is given, including error checking. Motivation for some of the specification decisions is also
- 66 included.
- 67 The "Mapping between LPD and IPP Protocols" document gives some advice to implementers of gateways
- between IPP and LPD (Line Printer Daemon) implementations.
- 69 The "Event Notification Specification" document describes an extension to the IPP/1.0, IPP/1.1, and future
- versions. This extension allows a client to subscribe to printing related Events. The Subscription Object specifies
- that when one of the specified *Event* occurs, the Printer sends an asynchronous *Event Notification* to the
- 72 specified *Notification Recipient* via the specified *Delivery Method* (i.e., protocol). A client associates
- 73 Subscription Objects with a particular Job by performing the Create-Job-Subscriptions operation or by submitting
- a Job with subscription information. A client associates Subscription Objects with the Printer by performing a

- 75 Create-Printer-Subscriptions operation. Four other operations are defined for Subscription Objects: Get-
- 76 Subscriptions-Attributes, Get-Subscriptions, Renew-Subscription, and Cancel-Subscription.

# **Table of Contents**

78	1 Introduction	6
79	2 Terminology	6
80	3 Model and Operation	6
81	4 General Information	7
82	5 Subscription Template Attributes	8
83	5.1 Additional Subscription Template Attributes	8
84	<u> </u>	
85		nplate Attributes9
86	<del>_</del>	
87		10
88	6 Event Notification Content	10
89	6.1 Headers	10
90	6.1.1 'Date' header	10
91	6.1.2 'From' header	10
92		11
93	$\boldsymbol{J}$	11
94		12
95	1 7	
96		
97	<b>7</b> 1	13
98	· ·	13
99		Il Events12
100		Job Events
101		Printer Events. 16
102		
103	1	
104	•	18
105	1	sh)
106	7 Conformance Requirements	19
107	8 IANA Considerations	20
108	9 Internationalization Considerations	20
109	10 Security Considerations	20
110	11 References	20

IPP: The	'mailto:'	Delivery Me	ethod for	Event Notificati	<u>ons</u>

INTERNET-DRAFT

123

August 30, 2000

111	12 Author's Addresses	22
112 113	13 Full Copyright Statement	22
114	Table of Tables	
115	Table 1 – Information about the Delivery Method	7
116	Table 2 – Additional Subscription Template Attributes.	8
117	Table 3 – Printer Name in Event Notification Content	15
118	Table 4 – Event Name in Event Notification Content	15
119	Table 5 – Job Name in Event Notification Content	16
120	Table 6 – Job State in Event Notification Content	16
121	Table 7 – Printer State in Event Notification Content	16
122		

## 123 1 Introduction

- The notification extension document [ipp-ntfy] defines operations that a client can perform in order to create
- 125 Subscription Objects in a Printer and carry out other operations on them. A Subscription Object represents a
- Subscription abstraction. The Subscription Object specifies that when one of the specified *Events* occurs, the
- Printer sends an asynchronous Event Notification to the specified Notification Recipient via the specified
- 128 Delivery Method (i.e., protocol).
- The notification extension document [ipp-ntfy] specifies that each Delivery Method is defined in another document.
- This document is one such document, and it specifies the 'mailto' delivery method.
- For this Delivery Method, when an Event occurs, the Printer immediately sends an Event Notification via an email
- message to the Notification Recipient specified in the Subscription Object. The message body of the email consists
- of Human Consumable text and that is not intended to be parsed by a machine. The 'mailto' Delivery Method is a
- 134 'push' Delivery Method as defined in [ipp-ntfy].
- The Notification Recipient receives the Event Notification in the same way as it receives any other email message.

# 2 Terminology

- 137 This section defines the following terms that are used throughout this document:
- 138 Capitalized terms, such as MUST, MUST NOT, REQUIRED, SHOULD, SHOULD NOT, MAY, NEED
- NOT, and OPTIONAL, have special meaning relating to conformance to this specification. These terms are
- defined in [ipp-mod section 13.1 on conformance terminology, most of which is taken from RFC 2119
- 141 [RFC2119].

136

For capitalized terms that appear in this document, see [ipp-ntfy].

# 143 **3 Model and Operation**

- In a Subscription Creation Operation, when the value of the "notify-recipient-uri" attribute contains the scheme
- 145 "mailto", the client is requesting that the Printer use the 'mailto' Delivery Method for Event Notifications generated
- 146 from the new Subscription Object.
- 147 For this Delivery Method, the "notify-recipient-uri" attribute value MUST consist of a "mailto" scheme followed by
- a colon, and then followed by an address part (e.g. 'mailto:smith@abc.com'). See section 5.2.1 for the syntax of
- the "notify-recipient-uri" attribute value for this Delivery Method.
- A Printer MUST support SMTP [RFC821], and it MAY support other email protocols. A Printer MAY use
- additional services, such as SMTP delivery status notification [RFC1891] or S/MIME encryption [RFC2633].
- 152 If the client wants the Printer to send Event Notifications via the 'mailto' Delivery Method, the client MUST choose
- a value for "notify-recipient-uri" attribute which conforms to the rules of section 5.2.1. To avoid denial-of-service
- attacks, a client SHOULD NOT use distribution lists as the Notification Recipient.

160

169

171

- When an Event occurs, the Printer MUST immediately:
- 1. Find all pertinent Subscription Objects P according to the rules of section 9 of [ipp-ntfy], AND
- 2. Find the subset M of these Subscription Objects P whose "notify-recipient-uri" attribute has a scheme value of 'mailto', AND
  - 3. For each Subscription Object in M, the Printer MUST
    - a) generate an email message as specified in section 5.2.2 AND
- b) send the email message to the Notification Recipient specified by the address part of the "notifyrecipient-uri" attribute value (see section 5.2.1).
- 163 If the Printer supports only SMTP, it MUST send the email message via SMTP. If the Printer supports additional
- email protocols, it MUST determine the protocol from the address part of the "notify-recipient-uri" attribute value
- and then send the email message via the appropriate email protocol.
- When a Subscribing Client is subscribing to the 'job-progress' event (which is a frequently occurring event), it
- SHOULD supply the "notify-time-interval" attribute (see [ipp-ntfy]) in the Subscription Creation request with a
- suitable value to limit the time between 'job-progress' Event Notifications sent by the Printer.

## 4 General Information

170 If a Printer supports this Delivery Method, the following are its characteristics.

#### Table 1 – Information about the Delivery Method

Do	ocument Method Conformance Requirement	<b>Delivery Method Realization</b>
1.	What is the URL scheme name for the Delivery Method?	mailto
2.	Is the Delivery Method REQUIRED, RECOMMENDED, or OPTIONAL for an IPP Printer to support?	RECOMMENDED
3.	What transport and delivery protocols does the Printer use to deliver the Event Notification Content, i.e., what is the entire network stack?	A Printer MUST support SMTP. It MAY support other email protocols.
4.	Can several Event Notifications be combined into a Compound Event Notification?	A Printer implementation MAY combine several Event Notifications into a single email message.
5.	Is the Delivery Method initiated by the Notification Recipient (pull), or by the Printer (push)?	This Delivery Method is a push.

6.	Is the Event Notification content Machine Consumable or Human Consumable?	Human Consumable
7.	What section in this document answers the following question? For a Machine Consumable Event Notification, what is the representation and encoding of values defined in section 9.1 of [ippntfy] and the conformance requirements thereof? For a Human Consumable Event Notification, what is the representation and encoding of pieces of information defined in section 9.2 of [ipp-ntfy] and the conformance requirements thereof?	Section 6
8.	What are the latency and reliability of the transport and delivery protocol?	Same as the underlying SMTP (or other optional) email transport
9.	What are the security aspects of the transport and delivery protocol, e.g., how it is handled in firewalls?	Same as the underlying SMTP (or other optional) email transport
10.	. What are the content length restrictions?	None
11.	What are the additional values or pieces of information that a Printer sends in an Event Notification content and the conformance requirements thereof?	None
12.	What are the additional Subscription Template and/or Subscription Description attributes and the conformance requirements thereof?	See section 5.1.1 on "notify-mailto-text-only"
13.	What are the additional Printer Description attributes and the conformance requirements thereof?	None

# 5 Subscription Template Attributes

173

175

# 5.1 Additional Subscription Template Attributes

174 This Delivery Method introduces one additional Subscription Template Attribute- (See Table 2).

# <u>Table 2 – Additional Subscription Template Attributes</u>

Attribute in Subscription Object	Default and Supported Printer Attributes
notify-mailto-text-only (boolean)	<u>N/A</u>

## 176 **5.1.1** notify-mailto-text-only (boolean)

- When the Printer generates an Event Notification from a Subscription Object, this attribute specifies whether the
- Printer generates the Event Notification with only plain text (i.e. 'text/plain') or with Content-Types that the Printer
- 179 chooses.
- The Printer MUST support this attribute if it supports the 'mailto' Delivery Method.
- A client MAY supply this attribute. If a client does not supply this attribute, the Printer MUST populate this
- attribute with the value of 'false' on the Subscription Object. There is no "notify-mailto-text-only-default" attribute.
- 183 If the value of this attribute is 'true' in a Subscription Object, the message body of each Event Notification that the
- Printer generates from the Subscription Object MUST contain plain text only (i.e. 'text/plain' with the charset
- specified by the "notify-charset' Subscription Object attribute).
- 186 If the value of this attribute is 'false' in a Subscription Object, the Content-Type of the message body of each
- Event Notification that the Printer generates from the Subscription Object MUST contain a 'multipart/alternative'.
- One be either 'text/plain' or 'multipart', depending on implementation. If the Content-Type is 'multipart', one
- message body of the 'multipart/alternative' MUST be the same as the 'text/plain' message body when this attribute
- has the value of 'true'. Each of the other message bodies of the 'multipart<del>/alternative</del>' MAY be any Content-Type
- 191 (e.g. 'text/html', 'image/gif', 'audio/basic', etc.).
- A Printer MUST support both values ('true' and 'false') of this attribute. There is no "notify-mailto-text-only-
- supported" attribute.

194

# 5.2 Additional Information about Subscription Template Attributes

This section describes additional values for attributes defined in [ipp-ntfy].

## 196 **5.2.1 notify-recipient-uri (uri)**

- 197 This section describes the syntax of the value of this attribute for the 'mailto' Delivery Method. The syntax for
- values of this attribute for other Delivery Method is defined in other Delivery Method Documents.
- In order to support the 'mailto' Delivery Method, the Printer MUST support the following syntax for the 'mailto'
- Delivery Method when the Printer uses SMTP. The line below use RFC 822 syntax rules and terms.
- 201 "mailto:" mailbox
- Note: the above syntax allows 1 occurrence of 'mailbox'. The occurrence of 'mailbox' represents an email
- address of a Notification Recipient.
- For SMTP, the phrase 'address part' of the "notify-recipient-uri" attribute value refers to the 'mailbox' part of the
- value.
- The Printer MAY support other syntax for the 'address part' if it supports email protocols in addition to SMTP.

### 207 5.2.2 notify-user-data (octetString(63))

- This attributes has a special use for the 'mailto' Delivery Method. It specifies the email address of the Subscribing
- 209 Client. It is primarily useful when the Notification Recipient is some person other than the Subscribing Client. Then
- 210 the Notification Recipient has a way to reply to the Subscribing Client.
- 211 If a client specifies this Delivery Method in a Subscription Creation Operation, and the specified Notification
- 212 Recipient is not associated with the same person as the client, the client SHOULD supply its email address as the
- value of the "notify-user-data" attribute. If the client does not supply this attribute, the Printer MUST NOT
- 214 populate the Subscription Object with this attribute.

## 215 6 Event Notification Content

- This section describes the content of an Event Notification sent via the 'mailto' Delivery Method using the SMTP
- 217 protocol. This document does not describe the content for other email protocols, but an implementation should use
- 218 this section as a model.
- When a Printer sends an email message via SMTP, the content MUST conform to RFC 822. The following
- sections define the content that a Printer MUST send. A Printer MAY send additional content as long as the
- resulting content conforms to RFC 822.
- Each subsection below specifies the syntax that pertains to the subsection. The syntax rules and syntactic terms
- 223 (e.g. 'date-time') in each subsection come from RFC 822, except for the section on "Content-Type" which comes
- 224 from RFC 1521.
- The Event Notification content has two parts, the headers and the message body. The headers precede the
- message body and are separated by a blank line (see [RFC 822]).

#### 227 **6.1 Headers**

- When a Printer sends an Event Notification via SMTP, it MUST include the following headers. RFC 822
- 229 RECOMMENDS that the headers be in the order that they appear below.
- 230 **6.1.1** 'Date' header
- 231 **Syntax:** "Date" ":" date-time
- This header contains the date and time that the Event occurred.
- The Printer MUST include a "Date" header if and only if it supports the "printer-current-time" Printer attribute.
- 234 **6.1.2** 'From' header
- 235 **Syntax:** "From" ":" mailbox

- where
- mailbox = addr-spec / phrase route-addr
- 238 This header causes a typical email reader to show the email as coming from the Printer that is sending the Event
- Notification.
- The Printer MUST include a "From" header whose syntax is specified above.
- The Printer MUST use the second alternative of the syntax for 'mailbox' defined above (i.e. 'phrase route-addr').
- The 'phrase' is the Printer's display name and it MUST be the value of the "printer-name" Printer attribute. The
- 243 'route-addr' MUST contain an email address (inside angle brackets) belonging to either an administrator or the
- output-device. This email address NEED NOT be capable of receiving mail. There is no Printer attribute to hold
- 245 this email address, so that it cannot be configured using the IPP protocol without an implementation-defined
- attribute extension.

### 247 **6.1.3** 'Subject' header

- 248 **Syntax:** "Subject" ":" \*text
- 249 This header specifies the subject of the message and contains a short summary of the Event Notification.
- The Printer MUST include a "Subject" header whose syntax is specified above.
- The Printer MUST localize the "text" using the values of the "notify-charset" and "notify-natural-language"
- 252 Subscription Object attributes.
- For Printer Events, the "\*text' SHOULD start with the localized word "printer:", followed by the Printer name, and
- 254 then followed by the localized Event name, e.g., in English: "printer: 'tiger' stopped' or in French: 'imprimeur:
- 255 <u>'tigre' arrêté'</u>. Danish: 'Printeren 'tiger' er standset'.
- For Job Events, the '\*text' SHOULD start with the localized phrase "print job:", followed by the Job name, and
- then followed by the localized Event name, e.g., in English: "print job: 'financials' completed".
- 258 The wording is implementation dependent. A Notification Recipient MUST NOT expect to be able to parse this
- 259 text. But an email filter might look for "printer" or "print job".

#### 260 **6.1.4** 'Sender' header

- 261 **Syntax:** "Sender" ":" mailbox
- This header causes a typical email reader to show the email as coming on behalf of the person associated with the
- 263 Subscribing Client.
- 264 If the Subscription Object contains the "notify-user-data" attribute, and if its value satisfies the RFC 822 syntax
- rules for 'mailbox', the Printer MUST include a "Sender" header whose syntax is specified above. Otherwise, the
- 266 Printer MUST NOT include a "Sender" header.

- For the "Sender" header, the 'mailbox' MUST be the value of the "notify-user-data" Subscription Object attribute.
- See section 5.2.2 for details about the "notify-user-data" attribute.

### 269 **6.1.5** 'Reply-to' header

- 270 **Syntax:** "Reply-to" ":" mailbox
- 271 If the Notification Recipient replies to Event Notification email, this header causes a typical email reader to send
- email to the person acting as the Subscribing Client. The rules are identical to the "Sender" header.
- 273 If the Subscription Object contains the "notify-user-data" attribute, and if its value satisfies the RFC 822 syntax
- rules for "mailbox", the Printer MUST include a "Reply-to" header whose syntax is specified above. Otherwise,
- the Printer MUST NOT include a "Reply-to" header.
- For the "Reply-to" header, the "mailbox" MUST be the value of the "notify-user-data" Subscription Object
- attribute. See section 5.2.2 for details about the "notify-user-data" attribute.

#### 278 **6.1.6** 'To' header

- 279 **Syntax:** "To" ":" 1#mailbox
- 280 See [RFC 1521] for the syntax.
- This header specifies the Notification Recipient(s).
- The Printer MUST include a "To" header whose syntax is specified above.
- The '1#mailbox' MUST be the '1#mailbox' part of the value of the 'notify-recipient-uri' Subscription attribute, i.e.
- the part after the "mailto:".

#### 285 **6.1.7** 'Content-type' header

- 286 **Syntax:** "Content-Type" ":" type "/" subtype \*(";" parameter)
- See [RFC 1521] for the syntactic terms (e.g. 'type').
- This header specifies the format of the message body.
- The Printer MUST include the "Content-Type" header.
- 290 If the value of the "notify mailto text only" Subscription Object attribute is 'true', the 'type' MUST be "plain", the
- 291 'subtype' MUST be "text" and the 'parameter' MUST be ' "charset=" XXX' where XXX is the value of the
- 292 "notify-charset" Subscription Object attribute, e.g. 'text/plain;charset=UTF-8'.
- 293 If the value of the "notify mailto text-only" Subscription Object attribute is 'false', the 'type' MUST be "multipart",
- 294 the 'subtype' MUST be "alternative" and the 'parameter' MUST include the boundary string. Each header of a
- 295 body part of a multipart entity also has a Content-Type and its value of 'type', 'subtype' and 'parameter' MUST
- be values allowed by RFC 1521 or some registered MIME type. That is, a Printer MAY send any format it wishes

- 297 in each body part of a multipart entity, e.g. 'text/html', 'image/gif', or 'audio/basic'. The "notify-mailto-text-only"
- 298 <u>attribute determines the 'type' and 'subtype' values.</u> The possible values are "text/plain" and "multipart" values.

# **6.2** Message Body

- 300 The message body MUST contain Human Consumable content as plain text. It MAY also contain other types of
- 301 <u>implementation dependent content.</u>
- This document describes a message body that is plain text. The content of all other Content Types is For plain text,
- 303 the Content-Type of Human Consumable content MUST be 'text/plain'. For implementation dependent content,
- 304 the Content-Type of Human Consumable content MUST be 'multipart'. The Content-Type of one body part
- 305 MUST be 'text/plain' and the Content-Types of the other body parts are implementation dependent. A Printer
- 306 MUST include a plain text message even when it sends other Content Types in a 'multipart/alternative'. See
- 307 <u>section 6.3 for a description of plain text content.</u>
- 308 The following table shows the Content-Type of the message body for the "notify-mailto-text-only" attribute:

"notify-mailto-text- only" attribute	Content-Type of Message Body	Message Body
<u>false</u>	<u>'text/plain'</u>	<u>Human Consumable</u>
<u>true</u>	<u>'text/plain' or*</u>	Human Consumable plain text
	'multipart'	Human Consumable where one body part is plain text

309

299

- \* The Content-Type depends on the implementation. A Printer MAY send 'text/plain' only or it MAY send
- 311 several body parts of various Content-Types within a message body whose Content-Type is 'multipart'.

# 312 **6.3 Plain Text Content**

- When a Printer sends a plain text message, it MUST localize the text using the values of the "notify-charset" and
- 314 "notify-natural-language" Subscription Object attributes.
- 315 Section 9.2 in [ipp-ntfy] specifies the information that a Delivery Method MUST specify and a Printer SHOULD
- 316 send.
- This section contains the information from section 9.2 in [ipp\_ntfy] and changes "Printer A Printer SHOULDsend"
- 318 to "Printer MUST send".
- 319 A Printer MUST send the following localized information in the message body. The specific wording of this
- information and its layout are implementation dependent.
- a) the Printer name (see Table 3)

322	b) omitted (see below).
323 324	<ul><li>c) for Printer Events only:</li><li>i) the Event (see Table 4) and/or Printer state information (see Table 7)</li></ul>
325	d) for Job Events only:
326	i) the job identity (see Table 5)
327	ii) the Event (see Table 4) and/or Job state information (see Table 6)
328 329	Item b) in the above list is omitted because the Printer sends the time of the Event as an email header (see section 6.1.1 on the 'Date' header).
330	The subsections of this section specify the attributes that a Printer MUST use to obtain this information.
331	The Printer MAY send additional information, depending on implementation.
332	Notification Recipients MUST NOT expect to be able to parse the message.
333	The next three sections define the attributes in Event Notification Contents that are:
334	a) for all Events
335	b) for Job Events only
336	c) for Printer Events only
337	6.3.1 Event Notification Content Common to All Events
338	The Printer MUST send the following information.
339	There is a separate table for each piece of information. Each row in the table represents a source value for the
340	information and the values are listed in order of preference, with the first one being the preferred one. An
341	implementation SHOULD use the source value from the earliest row in each table. It MAY use the source value
<ul><li>342</li><li>343</li></ul>	from another row instead, or it MAY combine the source values from several rows. An implementation is free to determine the best way to present this information.
344	The tables in this section and following sections contain the following columns for each piece of information:
345	a) Source of Value: the name of the attribute that supplies the value for the Event Notification
346	b)Sends: if the Printer supports the value (column 1) on the Source Object (column 3) the Delivery
347	Method MUST specify
348	MUST: that the Printer MUST send the value.
349 350	SHOULD: either that the Printer MUST send the value or that the value is incompatible with the Delivery Method.

362

363

364

365

366

367

368

- b) MAY: that the Printer MUST, SHOULD, MAY, MUST NOT, SHOULD NOT, or NEED NOT send the value. The Delivery Method specifies the level of conformance for the Printer.
   MAY: this is the only value used in the tables. It means that the Printer OPTIONALLY sends this value. However, the Printer SHOULD use at least one value from each table.
  - c) **Source Object:** the object from which the source value comes.
- In all tables of this section, all rows contain a "MAY" in order to state that the Delivery Method specifies the conformance.
- Table 3 lists the source of the information for the Printer Name. The "printer-name" is more user-friendly unless the Notification Recipient is in a place where the Printer name is not meaningful. For example, an implementation could have the intelligence to send the value of the "printer-name" attribute to a Notification Recipient that can access the Printer via value of the "printer-name" attribute and otherwise send the value of the "notify-printer-uri" attribute.

**Table 3 – Printer Name in Event Notification Content** 

Source Value	Sends	Source Object
printer-name (name(127))	MAY	Printer
notify-printer-uri (uri)	MAY	Subscription

Table 4 lists the source of the information for the Event name. A Printer MAY combine this information with state information described for Jobs in Table 6 or for Printers in Table 7.

**Table 4 – Event Name in Event Notification Content** 

Source Value	Sends	Source Object
notify-subscribed-event (type2 keyword)	MAY	Subscription

#### 6.3.2 Additional Event Notification Content for Job Events

- This section lists the source of the additional information that a Printer MUST send for Job Events.
- Table 5 lists the source of the information for the job name. The "job-name" is likely more meaningful to a user than "job-id".

#### Table 5 – Job Name in Event Notification Content

Source Value	Sends	Source Object
job-name (name(MAX))	MAY	Job
job-id (integer(1:MAX))	MAY	Job

373

374

375376

Table 6 lists the source of the information for the job-state. If a Printer supports the "job-state-message" and "job-detailed-state-message" attributes, it SHOULD use those attributes for the job state information, otherwise, it should fabricate such information from the "job-state" and "job-state-reasons". For some Events, a Printer MAY

377 combine this information with Event information.

378

379

385

386

**Table 6 – Job State in Event Notification Content** 

Source Value	Sends	Source Object
job-state-message (text(MAX))	MAY	Job
job-detailed-status-messages (1setOf text(MAX))	MAY	Job
job-state (type1 enum)	MAY	Job
job-state-reasons (1setOf type2 keyword)	MAY	Job

### **6.3.3 Additional Event Notification Content for Printer Events**

This section lists the source of the additional information that a Printer MUST send for Printer Events.

Table 7 lists the source of the information for the printer-state. If a Printer supports the "printer-state-message", it

382 SHOULD use that attribute for the job state information, otherwise it SHOULD fabricate such information from

383 the "printer-state" and "printer-state-reasons". For some Events, a Printer MAY combine this information with

384 Event information.

**Table 7 – Printer State in Event Notification Content** 

Source Value	Sends	Source Object
printer-state-message (text(MAX))	MAY	Printer
printer-state (type1 enum)	MAY	Printer
printer-state-reasons (1setOf type2 keyword)	MAY	Printer
printer-is-accepting-jobs (boolean)	MAY	Printer

# **6.4 Examples**

This section contains three examples. One is a Job Event and the other two are Printer Events, the latter in Danish.

- A Printer implementation NEED NOT generate Event Notification content that is identical or even similar to these
- examples. In fact it would be unfortunate if every implementation copied these example as is. These examples
- merely show some possibilities and are not necessarily the best way to convey information about an Event.

# 6.4.1 Job Event Example

- This section contains an example of an Event Notification of a Job Event.
- A Subscribing Client Mike Jones (who works for xyz Corp.) performs a Subscription Creation Operation as part
- of the Print-Job operation on Printer "ipp://tiger@abc.com". Mike Jones specifies that the "job-name" is
- 395 "financials". Mike is printing the Job for Bill Smith at abc Corp. The Subscription Object then has the following
- 396 attributes:

391

Attribute Name	Attribute Value
notify-recipient-uri	mailto:bsmith@abc.com
notify-events	job-completed
notify-user-data	mjones@xyz.com
notify-mailto-text-only	true
notify-charset	us-ascii
notify-natural-language	en-us
notify-subscription-id	35692
notify-sequence-number	0
notify-printer-up-time	34593
notify-printer-uri	ipp://tiger@abc.com
notify-job-id	345
notify-subscriber-user-name	mjones

When the Job completes, the Printer generates and sends the following email message:

```
398
       Date: 17 Jul 00 1632 PDT
399
       From: tiger <printAdmin@abc.com>
400
       Subject: print job: 'financials' completed
401
       Sender: mjones@xyz.com
402
       Reply-to: mjones@xyz.com
403
       To: bsmith@abc.com
404
       Content-type: text/plain
405
406
       printer: tiger
407
       job: financials
408
       job-state: completed
```

The reader should note that the phrases are not identical to IPP keywords. They have been localized to English.

416

417

418

421

422

### 6.4.2 Printer Event Example

- This section contains an example of an Event Notification of a Printer Event.
- 412 A Subscribing Client Peter Williams, a Printer admin, performs a Create-Printer-Subscriptions operation on Printer
- 413 "ipp://tiger@abc.com". The Subscription Object then has the following attributes:

Attribute Name	Attribute Value
notify-recipient-uri	mailto:pwilliams@abc.com
notify-events	printer-state-changed
notify-mailto-text-only	true
notify-charset	us-ascii
notify-natural-language	en-us
notify-subscription-id	4623
notify-sequence-number	0
notify-printer-uptime	23002
notify-printer-uri	ipp://tiger@abc.com
notify-lease-expiration-time	0
notify-subscriber-user-name	pwilliams

When the Printer jams, the Printer generates and sends the following email message:

```
415 Date: 29 Aug 00 0832 PDT
```

From: tiger <printAdmin@abc.com>

Subject: printer: 'tiger' has stopped

To: pwilliams@abc.com
Content-type: text/plai

419 Content-type: text/plain 420

Printer tiger has stopped with a paper jam.

The reader should note that the phrases are not identical to IPP keywords. They have been localized to English.

# 424 6.4.3 Printer Event Example (localized to Danish)

- This section contains an example of an Event Notification of a Printer Event localized to Danish.
- A Subscribing Client Per Jensen, a Printer admin, performs a a Create-Printer-Subscriptions operation on Printer "ipp://tiger@def.dk". The Subscription Object then has the following attributes:

Attribute Name	Attribute Value
notify-recipient-uri	mailto:pjensen@def.dk
notify-events	printer-state-changed

Attribute Name	Attribute Value
notify-mailto-text-only	true
notify-charset	utf-8
notify-natural-language	da
notify-subscription-id	50225
notify-sequence-number	0
notify-printer-uptime	53217
notify-printer-uri	ipp://tiger@def.dk
notify-lease-expiration-time	0
notify-subscriber-user-name	pjensen

428 When the Printer jams, the Printer generates and sends the following email message:

```
Date: 29 Jan 00 0832 CET
430
       From: tiger <admin@def.dk>
431
       Subject: Printeren 'tiger' er standset
432
       To: pjensen@def.dk
433
       Content-type: text/plain;charset=utf-8
434
```

435 Printerens navn er 'tiger'.

436 Printeren er standset. 437

429

438

Aarsagen er papir stop.

# 7 Conformance Requirements

- 439 The 'mailto' Delivery Method is RECOMMENDED for a Printer to support.
- 440 If the Printer supports the 'mailto' Delivery Method, the Printer MUST:
- 441 1. meet the conformance requirements defined in [ipp-ntfy].
- 442 2. support the "notify-mailto-text-only" Subscription Object attribute defined in section 5.1.1.
- 443 3. support the syntax for the "notify-recipient-uri" Subscription Object attribute defined in section 5.2.1
- 444 4. support the use for the "notify-user-data" Subscription Object attribute defined in section 5.2.2
- 445 5. support SMTP for sending Event Notifications.
- 446 6. support the 'text/plain' Content-Type for the message body.
- 447 7. support sending Event Notification via email with the content specified in section 5.2.

456

# 8 IANA Considerations

- Because the 'mailto' URL scheme is already defined in a standards track document [RFC 2368] and registered
- with IANA, this document does not require anything further of IANA.

## 451 9 Internationalization Considerations

- This Delivery Method presents no internationalization considerations beyond those covered in the [ipp-ntfy]
- document, and sections 6.1.3 and 6.2 of this document.
- The Notification Recipient is expected to present the email as received because the Printer does all necessary
- 455 localization to the Event Notification contents.

# 10 Security Considerations

- The biggest security concern is that a Subscribing Client will cause unsolicited Event Notifications to be sent to third
- parties, potentially creating denial-of-service problems (i.e., spam). The problem is even worse if the third parties
- are distribution lists.
- There exist scenarios where third party notification is required (see Scenario #2 and #3 in [ipp-not-req]). The fully
- secure solution would require active agreement of all persons before they can become Notification Recipients.
- However, requirement #9 in [ipp-req] ("There is no requirement for IPP Printer receiving the print request to
- validate the identity of an event recipient") argues against this. To minimize the risk, a Printer could disallow third
- party Notification Recipients (a traditional facsimile model).
- The Delivery Method recommends that the Subscribing Client supply his or her email address as the value of the
- 466 "notify-user-data" attribute in the Subscription Creation Operation when the Notification Recipient is a third party.
- To reduce the chance of spamming or identify the spammer, a Printer could disallow third party Notification
- Recipients if the Subscribing Client doesn't supply the "notify-user-data" attribute with a valid email address.
- 469 Some firewall administrators prevent mail attachments from being accepted into their organizations because of the
- problem of the attachments containing computer viruses. The 'mailto' Delivery Method allows the Subscribing
- Client to request that the Content-Type of a message body be 'text/plain'.

#### 472 11 References

- 473 [ipp-iig]
- Hastings, T., Manros, C., Kugler, K, Holst H., Zehler, P., "Internet Printing Protocol/1.1: draft-ietf-ipp-
- implementers-guide-v11-01.txt, work in progress, May 9, 2000
- 476 [ipp-mod]
- 477 R. deBry, T. Hastings, R. Herriot, S. Isaacson, P. Powell, "Internet Printing Protocol/1.0: Model and
- Semantics", <draft-ietf-ipp-model-v11-07.txt>, May 22, 2000. <draft-ietf-ipp-model-v11-06.txt>, March
- 479 <del>1, 2000.</del>

```
480
       [ipp-ntfy]
481
               Herriot, R., Hastings, T., Isaacson, S., Martin, J., deBry, R., Hastings, T., Shepherd, M., Bergman, R.,
482
               "Internet Printing Protocol/1.1: IPP Event Notification Specification", <draft-ietf-ipp-not-spec-04.txt>,
483
              July 13, August 30, 2000.
484
       [ipp-pro]
              Herriot, R., Butler, S., Moore, P., Tuner, R., "Internet Printing Protocol/1.1: Encoding and Transport",
485
               draft-ietf-ipp-protocol-v11-05.txt, March 1, draft-ietf-ipp-protocol-v11-06.txt, May 20, 2000.
486
487
       [RFC821]
              Jonathan B. Postel, "Simple Mail Transfer Protocol", RFC 821, August, 1982.
488
       [RFC822]
489
              David H. Crocker, "Standard For The Format Of ARPA Internet Text Messages", RFC 822, August 13,
490
491
               1982.
492
       [RFC1341]
493
              N. Borenstein, N. Freed, "MIME (Multipurpose Internet Mail Extensions): Mechanisms for Specifying and
494
               Describing the Format of Internet Message Bodies", RFC 1341, June, 1992.
495
       [RFC1521]
496
              N. Borenstein, N. Freed, "MIME (Multipurpose Internet Mail Extensions) Part One: Mechanisms for
497
               Specifying and Describing the Format of Internet Message Bodies", RFC 1521, September 1993.
498
       [RFC1891]
499
               K. Moore, "SMTP Service Extension for Delivery Status Notifications", RFC 1891, January 1996
500
       [RFC2026]
               S. Bradner, "The Internet Standards Process -- Revision 3", RFC 2026, October 1996.
501
502
       [RFC2046]
503
               R. Fielding, J. Gettys, J. Mogul, H. Frystyk, L. Masinter, P. Leach, T. Berners-Lee, "Hypertext Transfer
504
              Protocol - HTTP/1.1", RFC 2616, June 1999.
505
       [RFC2368]
506
              P. Hoffman, L. Masinter, J. Zawinski, "The mailto URL scheme", RFC 2616, July 1998.
507
        [RFC2616]
508
               R. Fielding, J. Gettys, J. Mogul, H. Frystyk, L. Masinter, P. Leach, T. Berners-Lee, "Hypertext Transfer
              Protocol - HTTP/1.1", RFC 2616, June 1999.
509
        [RFC2633]
510
511
               B. Ramsdell, "S/MIME Version 3 Message Specification", RFC 2633, June 1999.
```

512	12 Author's Addresses
513	
514	Robert Herriot
515	Xerox Corporation
516	3400 Hillview Ave., Bldg #1
517	Palo Alto, CA 94304
518	- 1.25 - 2.25, 2.25
519	Phone: 650-813-7696
520	Fax: 650-813-6860
521	Email: robert.herriot@pahv.xerox.com
522	Email: Toocicinciffor e pairvixerox.com
523	Henrik Holst
524	i-data international a/s
525	Vadstrupvej 35-43
526	2880 Bagsvaerd, Denmark
527	2000 Bagovacia, Beimaik
528	Phone: +45 4436-6000
529	Fax: +45 4436-6111
530	e-mail: hh@i-data.com
531	
532	Tom Hastings
533	Xerox Corporation
534	737 Hawaii St. ESAE 231
535	El Segundo, CA 90245
536	-
537	Phone: 310-333-6413
538	Fax: 310-333-5514
539	e-mail: hastings@cp10.es.xerox.com
540	
541	Carl-Uno Manros
542	Xerox Corporation
543	737 Hawaii St. ESAE 231
544	El Segundo, CA 90245
545	
546	Phone: 310-333-8273
547	Fax: 310-333-5514
548	e-mail: manros@cp10.es.xerox.com
549	13 Full Copyright Statement

Copyright (C) The Internet Society (2000). All Rights Reserved.

550

564

551 552	This document and translations of it may be copied and furnished to others, and derivative works that comment on or otherwise explain it or assist in its implementation may be prepared, copied, published and distributed, in whole
553	or in part, without restriction of any kind, provided that the above copyright notice and this paragraph are included
554	on all such copies and derivative works. However, this document itself may not be modified in any way, such as
555	by removing the copyright notice or references to the Internet Society or other Internet organizations, except as
556	needed for the purpose of developing Internet standards in which case the procedures for copyrights defined in the
557	Internet Standards process must be followed, or as required to translate it into languages other than English.
558	The limited permissions granted above are perpetual and will not be revoked by the Internet Society or its
559	successors or assigns.
560	This document and the information contained herein is provided on an "AS IS" basis and THE INTERNET
561	SOCIETY AND THE INTERNET ENGINEERING TASK FORCE DISCLAIMS ALL WARRANTIES,
562	EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY THAT THE USE OF

THE INFORMATION HEREIN WILL NOT INFRINGE ANY RIGHTS OR ANY IMPLIED

WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.