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28	The Printer Working Group Standard for
29	Internet Printing Protocol (IPP):
30	"-actual" attributes extension
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37 38 39 40 41	<b>Abstract:</b> This document defines an extension to the Internet Printing Protocol/1.0 (IPP/1.0) [RFC2566, RFC2565] & IPP/1.1 [RFC2911, RFC2910] for the OPTIONAL "-actual" set of Job Description attributes that correspond to Job Template attributes defined in IPP. These "-actual" attributes allow the client to determine the true results of a print job regardless of what was specified in the Create-Job or Print-Job operation.
43	This document is available electronically at:
44 45	ftp://ftp.pwg.org/pub/pwg/ipp/new_ACT/IPP-actual-attributes.pdf, .doc
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#### 1 Introduction

- 147 This document specifies an extension to the Internet Printing Protocol/1.0 (IPP) [RFC2565, RFC2566] and IPP/1.1
- 148 [RFC2910, RFC2911]. This extension consists of a set of OPTIONAL Job Description attributes that correspond to
- the set of Job Template attributes defined in IPP. Specifically, for each Job Template attribute, there is a
- 150 corresponding "-actual" attribute that reports the value that was actually used in the processing of the job. As an
- example, along with the "copies" Job Template attribute would be the new "copies-actual" Job Description attribute,
- which would have a value corresponding to the actual number of copies of the job that were printed (or are going to
- print). These attributes permit an IPP Printer to report much more accurate status to a IPP client. These attributes
- 154 ultimately allow the client to determine the true results of a print job regardless of what was specified in the Create-
- 155 Job or Print-Job operation.

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These new attributes are OPTIONAL for a Printer to support, and are OPTIONAL for a client to use.

#### 1.1 Problem

- In IPP/1.0 and IPP/1.1, it is possible for a client to request specific job processing behavior, through the use of the
- Job Template attributes. Some examples of Job Template attributes are "copies", "sides", and "media". The client
- specifies these attributes in the job creation operation—for example, the Print-Job operation. It is also possible to
- query the values of those Job Template attributes, using, for example, the Get-Job-Attributes operation. Note that
- the value returned in a query is always the same as the value that was specified on the job creation operation.
- 164 It is also possible for a Printer to state, using the "pdl-override-supported" Printer Description attribute, whether the
- Printer will attempt to override any instructions in the PDL with the values given by the Job Template attributes.
- 166 Imagine a job that was submitted with Job Template attribute "copies" set to 5, but the actual PDL contained in the
- job specified 3 copies. A Printer that supports PDL override (that is, returns a value of 'attempted' for the "pdl-
- override-supported" attribute) promises to attempt to print that job with 5 copies rather than 3.
- 169 Putting the above facts together, there is a well-defined case where the client can request a number of copies
- through the "copies" attribute and be somewhat confident that the request will be honored.
- However, in practice, this case is not necessarily the most prevalent.
- 172 First, many clients either do not or cannot specify the instructions themselves. As an example, a client integrated
- into the Windows print subsystem must be either, in Windows terms, a print provider or a print monitor. Neither of
- these components in the print subsystem have GUIs set up for the user to provide processing behavior requests.
- 175 Instead, in Windows, these requests are typically made through the print driver and therefore embedded in the PDL
- of the job.
- 177 Similarly, many Printers do not support PDL override, possibly due to architecture constraints or limits based on the
- 178 size of the Printer. For such Printers, a Job Template attribute value specified by the client does not necessarily
- have any correlation with the actual value used; for example, specifying a "copies" value of 3 has absolutely no effect
- on the number of copies produced.
- 181 Also note that even when the Printer supports PDL override, it only promises to attempt to override. There is no
- guarantee that the requested value will end up being the "actual" value.
- Therefore, there is a need for a method to allow clients to find out what actually happened with a job: Did it actually
- 184 print 5 copies?

#### 185 **1.2 Solution**

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- The solution to this problem is to add a set of Job Description attributes to report these "what actually happened"
- values. There would be one such Job Description attribute for each Job Template attribute. This goes along with the
- already-existing concept that each Job Template attribute has a corresponding "-supported" and "-default" attribute;
- now there will also be a corresponding "-actual" attribute. These new attributes can be queried using existing
- operations to retrieve information on what actually happened, or what will actually happen, for a job.

#### 1.3 Alternative solutions

- 192 There are a number of possible solutions to this problem. The solution discussed in this document is considered to
- be the one with the least impact on the overall architecture of IPP, creating the least churn on the model while
- 194 providing full support to clients to discover the "actual" processing behavior.
- 195 Many have remarked that what is being described here is essentially what is currently in the industry being termed a
- 196 "Job Ticket". Adding full job ticket support to IPP would be beneficial and would solve this problem. However, this
- 197 effort is expected to be complicated and result in a possibly significant update to the IPP architecture. Also, adding
- 198 full job ticket support might be too costly for smaller IPP implementations. The solution described here, then, could
- be thought of as an inexpensive alternative to a full job ticket solution.

## 2 Terminology

201 This section defines terminology used throughout this document.

#### 2.1 Conformance Terminology

- 203 Capitalized terms, such as MUST, MUST NOT, REQUIRED, SHOULD, SHOULD NOT, MAY, NEED NOT, and
- 204 **OPTIONAL**, have special meaning relating to conformance to this specification. These terms are defined in
- 205 [RFC2911 section 13.1 on conformance terminology, most of which is taken from RFC 2119 [RFC2119]. Since
- support of this entire IPP extension specification is OPTIONAL for conformance to IPP/1.0 ([RFC2566], [RFC2565])
- or IPP/1.1 ([RFC2911], [RFC2910]), the terms MUST, MUST NOT, REQUIRED, SHOULD, SHOULD NOT, MAY,
- NEED NOT, and OPTIONAL apply *if and only if the extension specification in this document is implemented.*
- The first test to the property of an only in the extension specification in this document is implemented.
- Thus a feature labeled as REQUIRED in this document is not REQUIRED if implementing the basic IPP/1.1 protocol
- 210 defined by [RFC2911] and [RFC2910].

#### 2.2 Other Terminology

- 212 This glossary defines certain terms used in this specification which may not be generally familiar or which may be
- 213 used with very specific meaning. These definitions are not intended to be absolute but do reflect the use of the terms
- 214 within this specification.
- 215 **IETF** Internet Engineering Task Force. A volunteer group that develops and approves standards that are relative to
- 216 the Internet.
- 217 **ISO** International Organization for Standardization.

## 3 "-actual" Job Description attributes

- 219 For each Job Template attribute defined in the IPP Model [RFC2566, RFC2911], or defined in any IPP extension
- document, a new Job Description attribute is defined. This new attribute will be referred to as an "-actual" attribute,

- since the name of such attributes is found by taking the name of the Job Template attribute and appending "-actual".
- For example, the "copies" Job Template attribute has a new corresponding "copies-actual" Job Description attribute.
- These new attributes are OPTIONAL for a Printer to support, and are OPTIONAL for a client to use.
  - Table 1 below lists the "-actual" Job Description attributes for all Job Template attributes in existence in approved IPP standard documents as of the date of this document.

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Table 1 - "-actual" Job Description attributes

Job Template Attribute	"-actual" Job Description attribute	Reference
copies (integer(1:MAX))	copies-actual (1setOf integer(1:MAX))	[RFC2911] §4.2.5
cover-back (collection)	cover-back-actual (1setOf (collection))	[PWG5100.3] §3.1
cover-front (collection)	cover-front-actual (1setOf (collection))	[PWG5100.3] §3.1
document-overrides (1setOf collection)	document-overrides-actual (1setOf collection)	[PWG5100.4] §5.1
finishings (1setOf (type2 enum))	finishings-actual (1setOf (type2 enum))	[RFC2911] §4.2.6 and [PWG5100.1] §2
finishings-col (collection)	finishings-col-actual (1setOf (collection))	[PWG5100.3] §3.2
force-front-side (1setOf integer(1:MAX))	force-front-side-actual (1setOf (1setOf integer(1:MAX)))	[PWG5100.3] §3.3
imposition-template (type3 keyword   name(MAX))	imposition-template-actual (1setOf (type3 keyword   name(MAX)))	[PWG5100.3] §3.4
insert-sheet (collection)	insert-sheet-actual (1setOf (collection))	[PWG5100.3] §3.5
job-account-id (name(MAX))	job-account-id-actual (1setOf (name(MAX)))	[PWG5100.3] §3.6
job-accounting-user-id (name(MAX))	job-accounting-user-id-actual (1setOf (name(MAX)))	[PWG5100.3] §3.7
job-accounting-sheets (collection)	job-accounting-sheets-actual (1setOf (collection))	[PWG5100.3] §3.8
job-error-sheet (collection)	job-error-sheet-actual (1setOf (collection))	[PWG5100.3] §3.9
job-hold-until (type3 keyword   name)	job-hold-until-actual (1setOf (type3 keyword   name))	[RFC2911] §4.2.2
job-message-to-operator (text(MAX))	job-message-to-operator-actual (1setOf (text(MAX)))	[PWG5100.3] §3.10
job-priority (integer(1:100))	job-priority-actual (1setOf integer(1:100))	[RFC2911] §4.2.1
job-sheets (type3 keyword   name)	job-sheets-actual (1setOf (type3 keyword   name))	[RFC2911] §4.2.3
job-sheets-col (collection)	job-sheets-col-actual (1setOf (collection))	[PWG5100.3] §3.11
job-sheet-message (text(MAX))	job-sheet-message-actual (1setOf (text(MAX)))	[PWG5100.3] §3.12
media (type3 keyword   name(MAX))	media-actual (1setOf (type3 keyword   name(MAX)))	[RFC2911] §4.2.11
media-col (collection)	media-col-actual (1setOf (collection))	[PWG5100.3] §3.13
media-input-tray-check (type3 keyword   name(MAX))	media-input-tray-check-actual (1setOf (type3 keyword   name(MAX)))	[PWG5100.3] §3.14
multiple-document-handling (type2 keyword)	multiple-document-handling-actual (1setOf (type2 keyword))	[RFC2911] §4.2.4
number-up (integer(1:MAX))	number-up-actual (1setOf integer(1:MAX))	[RFC2911] §4.2.9
orientation-requested (type2 enum)	orientation-requested-actual (1setOf (type2 enum))	[RFC2911] §4.2.10
output-bin (type2 keyword   name(MAX))	output-bin-actual (1setOf (type2 keyword   name(MAX)))	[PWG5100.2] §2.1
page-delivery (type2 keyword)	page-delivery-actual (1setOf (type2 keyword))	[PWG5100.3] §3.15
page-order-received (type2 keyword)	page-order-received-actual (1setOf (type2 keyword))	[PWG5100.3] §3.16
page-overrides (1setOf collection)	page-overrides-actual (1setOf collection)	[PWG5100.4] §5.2

Job Template Attribute	"-actual" Job Description attribute	Reference
page-ranges (1setOf rangeOfInteger(1:MAX))	page-ranges-actual (1setOf rangeOfInteger(1:MAX))	[RFC2911] §4.2.7
pages-per-subset (1setOf integer)	pages-per-subset-actual (1setOf integer)	[PWG5100.4] §5.3
presentation-direction-number-up (type2 keyword)	presentation-direction-number-up-actual (1setOf (type2 keyword))	[PWG5100.3] §3.17
printer-quality (type2 enum)	printer-quality-actual (1setOf (type2 enum))	[RFC2911] §4.2.13
printer-resolution (resolution)	printer-resolution-actual (1setOf resolution)	[RFC2911] §4.2.12
separator-sheets (collection)	separator-sheets-actual (1setOf (collection))	[PWG5100.3] §3.18
sheet-collate (type2 keyword)	sheet-collate-actual (1setOf (type2 keyword))	[RFC3381] §3.1
sides (type2 keyword)	sides-actual (1setOf (type2 keyword))	[RFC2911] §4.2.8
x-image-position (type2 keyword)	x-image-position-actual (1setOf (type2 keyword))	[PWG5100.3] §3.19.2
x-image-shift (integer (MIN:MAX))	x-image-shift-actual (1setOf (integer (MIN:MAX)))	[PWG5100.3] §3.19.3
x-side1-image-shift (integer (MIN:MAX))	x-side1-image-shift-actual (1setOf (integer (MIN:MAX)))	[PWG5100.3] §3.19.4
x-side2-image-shift (integer (MIN:MAX))	x-side2-image-shift-actual (1setOf (integer (MIN:MAX)))	[PWG5100.3] §3.19.5
y-image-position (type2 keyword)	y-image-position-actual (1setOf (type2 keyword))	[PWG5100.3] §3.19.6
y-image-shift (integer (MIN:MAX))	y-image-shift-actual (1setOf (integer (MIN:MAX)))	[PWG5100.3] §3.19.7
y-side1-image-shift (integer (MIN:MAX))	y-side1-image-shift-actual (1setOf (integer (MIN:MAX)))	[PWG5100.3] §3.19.8
y-side2-image-shift (integer (MIN:MAX))	y-side2-image-shift-actual (1setOf (integer (MIN:MAX)))	[PWG5100.3] §3.19.9

### 3.1 Overall philosophy

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- These attributes are to be set on a "best effort" basis by the Printer. It cannot be expected that a Printer that can return a value for some "-actual" attribute will always return a value for that attribute. Also, a Printer does not guarantee the accuracy of the value until the job has moved to a completion state (job-state is 'completed', 'canceled', or 'aborted').
- In the same vein, a client SHOULD be robust in its use of these attributes, being able to handle both when the attribute is unknown and when the attribute changes value. For example, the client might query for job attributes and present the status string "Printed page 2 of 4, Copy 3" since the "copies-actual" attribute was returned as 'unknown'. Then, the very next query it makes might have a "copies-actual" attribute since the Printer has just determined the value, so the next status string presented might be "Printed page 3 of 4, Copy 3 of 6".

#### 3.2 Relationship between "-actual" attributes and Job Template attributes

- A very important point about the new "-actual" attributes is that support for them is not in any way tied to the support for the corresponding Job Template attributes. For example, a Printer that does not support PDL override will not support the "copies" Job Template attribute either. However, that same Printer SHOULD support the "copies-actual" attribute if the Printer knows how many copies printed for a job.
- Similarly, the "-actual" attribute's existence is not in any way tied to the existence of the Job Template attribute on the job creation request. Whether or not a number of copies was requested, the Printer SHOULD report on how many copies actually printed if the value is known.

#### 3.3 Timeline of values

- As with all Job Description attributes, if the value of a supported "-actual" attribute is not yet known for a job, it MUST be returned with the out-of-band 'unknown' value in any query.
- The value of an "-actual" attribute can change during the processing of a job. The most obvious possible change is from 'unknown' to an actual value, but other possibilities exist as well. For example, a Printer might be planning on printing 5 copies of a job, but due to some error or to the job being canceled, the job might only print 3 copies. In this case, the "copies-actual" value would start at 5, then change to 3 at the point the Printer determines the final copy
- count will be 3.

- 253 If a Printer supports PDL override, it SHOULD initialize the "-actual" attribute's value to be the value that was 254 requested for the associated Job Template attribute on the job creation operation.
- In any case, a Printer MUST NOT return a value that it does not believe is the correct value; that is, even though the Printer can change the value later, it should never "guess" at the value.

#### 257 3.4 Multi-valued

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All "-actual" attributes are multi-valued. If a certain attribute has more than one value for a job, such as a job that prints partly simplex and partly duplex, the Printer SHOULD include all values, in the order they were used.

## 4 Conformance Requirements

Any support for the "-actual" attributes is OPTIONAL for both Printers and clients, and any subset of the attributes can be supported.

## 5 Security Considerations

264 This specification will have no impact on the security burden of or potential threats to the importing system.

#### 6 References

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